# BRISBANE, GOLD COAST & SYDNEY

# **Course Dates and Fees 2015**

CRICOS CODE 026 30J

LANGP RTS English Language College

									\$ 230.00	
Course Materials Includes internet, hand	douts and text books (st	udents are	entitled to one to	ext boo	ok for every 10 we	eks of UF	O English study	)	\$ 15 per weel	<
				E	Brisbane & Gol	d Coast	Sy	dney		
UFO English (Intensive English Program) Fu	Ill time (25hrs*)	1 - 4 we	eks	Ş	370 per week	(	\$3	90 per week	(	
*including 1.8 hours of optional activities 5 -			12 weeks \$365 per week		\$380 per week					
Cricos Code 074240E		13 - 23 \	- 23 weeks \$360 per week		\$370 per week					
UFO English courses begin every Monday 24			I+ weeks		\$355 per week			\$360 per week		
	art time (16.7hrs)	1 - 17 w	eeks		325 per week	(	•	45 per week	(	
TOEIC Plus 5 week course Cricos					\$1825.00		\$1	1900.00		
TOEIC Examination Fees TOEIC Ex		te \$30 (\$	50 if request		-					
Business English Plus 10 week cours					3650.00		n/	а		
BEC Examination Fees (Computer-ba	ased) BEC - Vantag	ge \$270,	BEC - High \$	290						
IELTS 1 5 week course				\$	1825.00		\$1	900.00		
ELTS 2 5 week course				\$	1825.00		\$1	.900.00		
IELTS 1 and IELTS 2 are available to stude	ents on working holid	ay & visit	or visas only un	til CR	COS accreditati	on is rec	eived			
English for Academic Purposes (EAP)	12 week course	Cricos	Code 074242	1D 9	\$4380.00		n/	a		
Cambridge FCE and CAE	10 week course			9	\$3650.00		\$3		t Certificate of English (F COS Course Code: 0540	
	12 week course				\$4380.00		\$4	560.00 Cer	tificate in Advanced Eng COS Course Code: 0540	lish (CAE)
CPE	12 week course				\$4930.00		n/	a Cer	tificate of Proficiency in COS Course Code: 0540	English (C
Cambridge Exam Fees (compulsory		•							CRICOS Course Code: 054054F	
Compulsory Cambridge Retreat Clo								260.00		
Cambridge Flexi 4-10 weeks PET ( Available to students on working holiday	& visitor visas only								onday.	
Private Tuition \$115 per hour (mir										
Accommodation Placement Fee for			risbane & Go		•			<b>dney</b> \$235.0		
	luxe Homestay		290 per week		42 per extra ni	0		30 per week		
Fai	mily Homestay		255 per week	Ş:	37 per extra ni	0		280 per week		
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# Note:

\*These dates are preferred dates for beginners; however students can start any Monday if they choose. (Tuesday if Monday is a public holiday) \*\*Listening/speaking exams are held within the 2 weeks prior to the written exams. Final written exams are held on Saturdays or in the week after the course finishes. Students may therefore wish to book extra nights' accommodation

# Course Dates and Fees continued

Overseas Student Health Cover by Allianz Global Assistance – O.S.H.C. is required by Australia's	Allianz 🕕
Immigration Authorities (DIBP) for all student visa applications and must cover the period of the visa (usually 4 or 8 weeks longer than the course)	Global Assistance
Single 2015 price \$TBA per month	\$
Dual Family 2015 price \$TBA per month	\$
Multi Family 2015 price \$TBA per month	\$
More information can be obtained online at https://www.oshcallianzassistance.com.au/	
Fees Calculator	Amount AUD\$

Enrolment Fee \$230 for all courses	\$ 230.00
Course Fee	\$ .00
Course Materials Fee \$15 per week for all courses	\$ .00
Accommodation Placement Fee (Applies to all accommodation types)	\$ .00
Accommodation Fee	\$ .00
Airport Greeting Service	\$ .00
Overseas Student Health Cover (Student Visas only)	\$ .00
Cambridge Retreat (Closed Cambridge Courses Only)	\$ .00
Exam Fees (Cambridge, Business Plus & TOEIC Plus Courses Only)	\$ .00
TOTAL	\$ .00

# Public Holidays and Christmas Holidays 2015 - Brisbane, Gold Coast & Sydney

1 January, 26 January, 3 April, 6 April, 8 June, 3 August (SYD only), 12 August (BNE only), 28 August (GC only-TBC), 5 October. Langports will be closed for Christmas Holidays from 25 December 2015 - 2nd January **2016**. Langports will re-open on the 4th January 2016

# **Cost of Living**

The Australian government recommends you budget around \$1560 per month for living costs. This includes your food, transport, accommodation and other living expenses.

# Payment

Payment can be made by Bank Draft or International Telegraphic Bank details will be provided on each invoice.

Credit cards can also be processed but incur a 3% surcharge on all transactions. Visa and MasterCard cards accepted.

All fees are in Australian Dollars. Langports reserves the right to change its fees at any time. All fees are inclusive of GST where applicable.

# **Please Note:**

# Students holding a student visa, wishing to transfer to Langports from another institution

Those holding a student visa and wishing to transfer to Langports from another institution will be required to produce a Letter of Release as evidence showing a satisfactory attendance record, a satisfactory academic record and that all fees are paid in full. Once this has been provided, a Confirmation of Enrolment can be provided.

# Students wishing to further their studies at another Australian institution

A Letter of Release will be provided once you have obtained a Letter of Offer from your intended institution. The Letter of Release will relate to your attendance, academic progress and your payment of fees.

# How do I Enrol?

To enrol with Langports English Language College follow these 6 easy steps:

- 1. Choose your course of study and decide when you want to start classes.
- 2. Refer to the website providing information for Education Services for Overseas Students on http://tinyurl.com/nenrbht
- 3. Read the terms and conditions and complete the Enrolment Form. *Please don't forget to sign it!*
- 4. Send the Enrolment Form to the Langports agent in your country or send it to:

Langports English Language College GPO Box 3213 Brisbane Queensland 4001 Australia email: info@langports.com fax: +61 7 3210 0533

- Those holding a student visa and wishing to transfer to Langports from another institution will be required to produce a Letter of Release Offer, Enrolment Acceptance and an Invoice for payment.
  - 6. Please forward your fees in full and sign the Enrolment Acceptance letter and send it back to us. Langports will then send the appropriate confirmation documents (including the COE if you are applying for a Student Visa). If you are applying for a Student Visa you must show these documents at the Australian Embassy when you apply for your visa. Please check with the Australian Embassy if any special visa conditions apply to your country. **Minimum age for enrolment is 16 years old.**

Thank you for choosing Langports. CRICOS Provider Code 026 30J

# LANGP RTS English Language College

	Enrolment Form Please pr	rolment Form Please print in English and complete all sections						
	Brisbane (BNE)	Gold Coast (GC)	rdney (SYD)					
-	Personal Details							
	Family Name:	/ Name: Given Names:						
	Date of Birth: Day Month	Year	Sex: Male	Female				
	Nationality:		First Language:					
			Passport Number:					
	Occupation:		(students travelling on student visas must provide a passport number or copy)					
Address in home country: (Required in case of emergency - please provide these important details)								
	Telephone:	elephone: Email:						
	Address in Australia: (If known)							
	Telephone:		Email:					
		Working Holiday Other	OSHC Required? (Stude	nt Visa students only) Yes No				
	Do you suffer any allergies or medic	cal conditions? (Please specify)						
141	Course Details							
	Which course do you wish to study	?						
	UFO English	Full time (25 hrs p/w incl. 1.8	8hrs optional activities)	Part time (16.7 hrs p/w)				
	IELTS	IELTS 1	IELTS 2					
	Cambridge	FCE	CAE	CPE (Brisbane only)				
	Cambridge Flexi	PET Flexi	FCE Flexi CAE Flexi					
	English for Academic Purposes	EAP						
	TOEIC Plus / Business Plus	TOEIC Plus 5 weeks	Business Plus 10 we	eeks				
		onth Year	Course length: Weeks Campus: BNE GC SYD					
		onth Year	Course length: Weeks	Campus: BNE GC SYD				
-	Accommodation							
	Would you like Langports to arrange	1		No Family Self-cater				
	Type of Accommodation:	Homestay						
		Student House		Twin Room (Gold Coast & Sydney only)				
		te in: Date out: Number of weeks: Additional Nights: se note that the check in date should be the weekend before the course starts and the check out date should be the weekend after the course finishes. imum of 4 weeks homestay, unless the course is 1, 2 or 3 weeks where students can stay for that period.						
	Would you like to stay with a family	· · · · · · · · · · · · · · · · · · ·	Yes	No Don't mind				
		No Don't mind	Do you smoke?	Yes No				
	hat are your hobbies/interests?							
	Do you have any special requests? (e.g. special food, etc.)							
N AN	Airport Greeting Service							
	Do you wish to be transferred to an	you wish to be transferred to and from the airport? Brisbane (BNE) Coolangatta (Gold Coast - OOL) Sydney (SYD)						
	Arrival Yes No Return Yes No							
	Flight: Date:	Time:	Flight: D	ate: Time:				
		ase ensure that you provide flight details at least 14 days before you are due to arrive or depart. not have Langports accommodation and require a transfer, please send us the address that you wish to be transferred to at least 14 days before you arrive.						
	How did you learn of Langpo	ow did you learn of Langports English Language College?						
	Friend or Past Student Face	ebook/Social Media	ducation Agent	Website Other				
	Name of source (including friend's recom	mendation)						
N+z		tudent's Declaration and Signature						
	I have read and accept the terms an	u conditions overleaf and here	by apply to enrol in Lang	ports English Language College.				
	Signature*:		Date: Day	Month Year				

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\*Parent or Guardian if the student is under the age of 18. This information may be provided to Commonwealth or State agencies and the Director of the Tuition Protection Service (TPS).

# **Terms and Conditions**

#### Fees and Charges, Conditions and Courses

Langports reserves the right to change its fees, charges and conditions, cancel or defer courses, and to alter course timetables at any time without notice.

- Students will pay the price for their course at the current market price at the time of enrolment. Any specials offered by Langports at a later date only apply to bookings received during that special. Specials cannot be applied to previous bookings.
- All fees are in Australian Dollars and are inclusive of GST where applicable.
- All transactions by Mastercard or Visa credit cards will incur a surcharge of 3%.

# **Invoices and Payment**

For all non-student visa enrolments an invoice will be issued with a Letter of Offer. Payment in full should be made a minimum of 28 days before commencement of the study program or immediately if less than 28 days to commencement.

For all student visa enrolments of less than 24 weeks or on study programs of 25 weeks or more, made up of separate courses (less than 24 weeks each and with individual CRICOS course codes) an invoice will be issued with a Letter of Offer and Enrolment Acceptance (EA) form. The EA should be signed by the student or their legal guardian, if under 18 years of age, and returned with full payment of the invoice. A Confirmation of Enrolment and an eCOE will then be issued for the visa application.

Students studying UFO English on a study program of 25 weeks or more will be issued with two invoices covering the full study program with their Letter of Offer and EA form. Each invoice will include the tuition fees cost for each half of the study program. The EA must be signed by the student or their legal guardian and returned with full payment of the first invoice only. A Confirmation of Enrolment and an eCOE will then be issued for the visa application. The second invoice will be due for payment 2 weeks before the start of the second half of the study program. Students will not be allowed to continue their study program if the second invoice is not paid and may be reported to the Department of Immigration and Border Protection (DIBP) and the Tuition Protection Scheme Director once all appeal processes have been completed.

# Refund & Cancellation Policy

Clause 1: In the event of a cancellation, no refund will be made on the enrolment fee or accommodation placement fee.

Clause 2: All notifications of course cancellations and requests for a refund must be made to the Principal in writing. A written response will be provided in writing within 5 working days. Where a refund is granted, this will be paid within 4 weeks of the date of the notice of cancellation to the person or organization who paid the fees in the first place.

Clause 3: A study program at Langports may consist of one or more separate courses. If a study program consists of more than 24 weeks of UFO English, the program will be split into 2 study periods of 50% of the total study program. Requests for refunds due to cancellation will only be considered in the context of the study program and not for individual courses or study periods.

### Study Cancellation:

- Cancellations received more than 4 weeks before the study program commencement will normally receive a full refund of fees, subject to Clause 1.
- Cancellation received less than 4 weeks before the start of the study program will normally receive a refund of fees less a cancellation charge equal to 4 weeks of the current published tuition fee (or equal to 4 weeks of the tuition fees paid)
- Cancellations received after the study program has commenced will not be eligible for a refund of fees.
- Cancellations as a result of visa rejection by the Australian Immigration authorities will be eligible for a refund of fees, subject to Clause 1 providing that proof of visa rejection has been provided to Langports within 2 weeks of the notice of visa rejection.
- A \$25 administration fee covering bank charges will also apply to any refunds made through international bank transfers.

#### Accommodation Cancellation:

- Cancellations received more than 4 weeks before course commencement will normally receive a full refund of fees, subject to clause 1.
- Cancellations received less than 4 weeks before course commencement will incur a cancellation charge equal to 2 weeks rent.
- Minimum of 4 weeks homestay, unless the course is 1,2 or 3 weeks. If a student wishes
  to cancel their homestay within this 4 week period, no refund will be given. To cancel
  homestay a minimum of 2 weeks notice must be given.
- After studies have commenced, 2 weeks notice must be given or a cancellation charge
  equal to 2 weeks rent will apply. Any unused accommodation fees will be refunded to
  the student within 2 weeks of submitting a refund request form.
- If you are asked to leave the homestay for any valid reason, for example due to
  unacceptable behaviour such as having someone stay over without prior permission,
  a cancellation payment of two weeks notice will be deducted from any refund due, in
  lieu of two weeks notice.

# Airport Greeting:

No refund will be made if the student fails to notify Langports of their flight details or any change of details less than 48 hours before arrival.

## Cancellation of course by Langports

If Langports cancels a course, for whatever reason, you will be offered a refund of all the tuition fees paid for that course to date. The refund will be paid to you within 2 weeks of the course cancellation. Alternatively you may be offered enrolment in another course at Langports at no extra cost to you. You have the right to choose whether you would prefer the refund of course fees or to accept a place on the alternative course. If you choose the alternative course you will be asked to sign a document to indicate that you accept the placement.

If in the unlikely event that Langports ceases to operate and is unable to provide a full refund, students on student visas will be able to access the Tuition Protection Service (TPS) which offers an on-line placement and refund service for international students affected by such provider closures. Students studying on tourist and working holiday visas are not eligible for the TPS but instead will be able to seek an alternative course, equivalent to the number of weeks of study lost, at no extra cost through the English Australia Tuition Assurance Scheme, of which Langports is a member.

### **Deferment & Transfer Policy**

Students must start their course on the allocated start date unless they provide a minimum of one week's notice in writing to defer. If notice is less than one week Langports will charge one week's tuiton fee and the course will not be extended by the time lost. Langports is required to report any student default within 5 working days if a new start date has not been confirmed and a new eCDE issued.

Students are not permitted to transfer to another provider in the first 6 months of their principal course. If they are on a package visa they will be able to transfer early, having given two weeks notice to Langports, to their next provider if they have provided evidence of having achieved the required English level to commence their next study program ahead of schedule. In this case unused tuition fees will be refunded accordingly. A valid Letter of Offer from their next provider is required in order for a Letter of Release to be given. If the student is a sponsored student, written permission from their sponsor to transfer early will also be required. If the student is 10 Hoer 18 then parents' or guardian's written permission will be required. Where a student transfers to another provider under any other circumstances, Langports Refund & Cancellation policy will apply.

## **Transfer between Langports campuses**

Langports encourages students to pre-book courses at multiple campuses and will offer a \$100 travel voucher to assist with travel costs between campuses (maximum of 2 vouchers for 3 campus bookings). The minimum study period at each campus is 4 weeks.

If a student has commenced their course and wishes to transfer campuses, they must give 2 weeks' notice in order to transfer. However, students studying a closed course are unable to transfer campuses during the closed course. The following conditions will apply:

- For some transfers, fee differences between the campuses will apply additional charges if going from Brisbane or Gold Coast to Sydney and a refund will apply if going from Sydney to Brisbane or Gold Coast.
- There must be a minimum of a 4 week enrolment extension in each new campus in order to receive a \$100 travel voucher
- If the student has paid an accommodation placement fee at the original campus and wants to book Langports accommodation at the second campus, then they will not need to pay a second placement fee.

# **Other Conditions of Enrolment**

- Students are required to notify Langports of any change of local address, while enrolled in a course, within 5 working days.
- Students under the age of 18 must agree to Langports' welfare arrangements outlined in a separate letter.
- Students are fully responsible for their educational and living expenses while studying at Langports.
- Students who have any school-aged dependants accompanying them will be required to pay full fees at a private or government school in Queensland.
- Information is collected on this form and during your enrolment in order to meet our obligations under the ESOS Act and the National Code 2007, and to ensure student compliance with the conditions of their visas and their obligations under Australian immigration laws generally. The authority to collect this information is contained in the Education Services for Overseas Students Act 2000, the Education Services for Overseas Students Regulations 2001 and the National Code of Practice for Registration Authorities and Providers of Education and Training to Overseas Students 2007. Information collected about you on this form and during your enrolment can be provided, in certain circumstances, to the Australian Government and designated authorities and, if relevant, the Tuition Protection Service Director. In other instances information collected on this form or during your enrolment can be disclosed without your consent where authorised or required by law.
- Students consent to Langports making reasonable enquiries to DIBP regarding their visa and to sharing these details with Government and health Insurers for the purpose of ensuring that visa conditions for staying in Australia are maintained.
- Langports has the right to share information about your course and progress with your sponsor, university or college or educational representative.
- Any photos or video footage taken at Langports or by Langports staff of Langports students are the property of Langports and may be used in reproduction of materials for promotional use without consent.
- Langports, and its representatives and staff will not be held liable for any loss, damages, death, illness or injuries to people or property which occurs whilst students are on any activity or excursion organised by Langports. It is the student's sole responsibility to take out insurance against such risks and we recommend that students travelling abroad take out comprehensive travel, accident and medical insurance in their own countries.
- By providing their private email address on this form or the Langports registration form, students accept that they are giving permission to Langports to communicate with them by email on any matters relating to their enrolment at Langports.
- Entry to the following Langports' courses require a pre-requisite level of English; EAP, IELTS1, IELTS2, TOEIC Plus, Business Plus, Cambridge FCE, CAE and CPE and Cambridge Flexi (PET, FCE & CAE Flexi).
- Students attending the UFO English course will be tested on commencement of the course in order to be placed in a class at the appropriate level.
- Students must complete all class work, assignments, activities and assessments in order to maintain satisfactory academic progress.
- Students are required to maintain a minimum of 80% attendance in order to receive
  a certificate on graduation and students studying on a student visa can be reported to
  the Department of Immigration and Border Protection (DIBP) if they fail to maintain this
  attendance.
- Students are required to abide by the Langports Code of Conduct, available in the Student Information booklet and on the Langports' website.
- Langports has an internal complaints and appeals process and students can access this through the Student Services Department.
- Additional information about students' rights and responsibilities under the Australian Government ESOS Act 2000 and National Code 2007 is available online at: https://aei. gov.au/regulatory-information/pages/regulatoryinformation.aspx
- This agreement and the availability of complaints and appeals processes, does not remove the right to take further action under Australia's consumer protection laws; neither does it remove a student's right to pursue other legal remedies.