

ITEM	Brisbane	Gold Coast	Sydney
Enrolment fee, for all courses	\$ 240	\$ 240	\$ 240
Material fee *	\$ 15 per week	\$ 15 per week	\$ 15 per week
* Including Internet, handouts and books. Students are entitled to one text book for every 10 weeks of study. There is no maximum Material fee charged.			
COURSES			
UFO ENGLISH Full time (intensive English program) - 25 hours per week (including 1.8 hours of optional activities)			CRICOS CODE 074240E
1 - 4 weeks	\$ 380	\$ 380	\$ 399
5 - 12 weeks	\$ 375	\$ 375	\$ 390
13 - 23 weeks	\$ 370	\$ 370	\$ 380
24 + weeks	\$ 365	\$ 365	\$ 370
UFO ENGLISH Part time - 16.7 hours per week			
1-17 weeks	\$ 335	\$ 335	\$ 355
CAMBRIDGE CLOSED COURSES			CRICOS CODES 054051J (FCE), 054053G (CAE) & 054054F (CPE)
First Certificate of English & Certificate in Advanced English - 10 week course	\$ 3,750	\$ 3,750	\$ 3,900
First Certificate of English & Certificate in Advanced English - 12 week course	\$ 4,500	\$ 4,500	\$ 4,680
Certificate of Proficiency in English - 12 week course	\$ 5,050	\$ -	\$ -
Compulsory exam fees - paper-based exams	FCE \$320 CAE \$330 CPE \$340	FCE \$320 CAE \$330	FCE \$320 CAE \$330
Paper-based Cambridge exam dates can be viewed here:	http://www.langportenglishexams.com/datesfees/cambridge-esol-paper-based-exams-2016/		
Cambridge retreat	1 day	\$ 125	\$ 125
(includes activities, transport, accommodation and food)	2 days	\$ -	\$ 280
CAMBRIDGE FLEXI			Available to students on Working Holiday and Visitor visas only until CRICOS accreditation is received
4 - 10 week course - PET, FCE and CAE levels			See UFO English prices
Exam fees (not compulsory) - computer-based exams (above paper-based exams also available)	PET \$280 FCE \$310 CAE \$310	PET \$280 FCE \$310 CAE \$310	PET \$280 FCE \$310 CAE \$310
Computer-based Cambridge exam dates can be viewed here:	http://www.langportenglishexams.com/datesfees/cambridge-esol-computer-based-exams-2016/		
IELTS 1 & IELTS 2			Available to students on Working Holiday and Visitor visas only until CRICOS accreditation is received
5 week courses	\$ 1,875	\$ 1,875	\$ 1,950
EAP - ENGLISH FOR ACADEMIC PURPOSES			CRICOS CODE 074241D
12 week course	\$ 4,500	\$ 4,500	\$ 4,680
TOEIC Plus			CRICOS CODE 073273D
5 week course	\$ 1,875	\$ 1,875	\$ 1,950
Exam fees (not compulsory)	\$ 180 (exam) + \$30 (certificate)**	\$ 180 (exam) + \$30 (certificate)**	\$ 180 (exam) + \$30 (certificate)**
** \$50 if requested later			
Computer-based TOEIC exam dates can be downloaded here:	http://www.langportenglishexams.com/datesfees/toeic-public-testing-exams-2016/		
BUSINESS ENGLISH PLUS			Available to students on Working Holiday and Visitor visas only until CRICOS accreditation is received
10 week course	\$ 3,750	\$ 3,750	\$ -
Exam fees (not compulsory) - computer based exams	BEC-V \$310 BEC-H \$330	BEC-V \$310 BEC-H \$330	\$ -
BEC Vantage			
Computer-based BEC exam dates can be viewed here:	http://www.langportenglishexams.com/datesfees/cambridge-esol-computer-based-exams-2016/		
PRIVATE TUITION			
Minimum of 5 hours	\$ 120 per hour	\$ 120 per hour	\$ 120 per hour
WORK OPPORTUNITIES			
DEMI-PAIR PLACEMENT - to be combined with a minimum of 12 weeks of English***			
*** The airport transfer is included in the demi-pair placement fee			
	\$800	\$800	\$950
INTERNSHIP PLACEMENT - to be combined with a minimum of 4 weeks of English			
Note that we apply the same placement fees for part-time and full-time internships			
	4 weeks \$590 6 weeks \$650 8 weeks \$750 12 weeks \$950	4 weeks \$590 6 weeks \$650 8 weeks \$750 12 weeks \$950	4 weeks \$650 6 weeks \$710 8 weeks \$810 12 weeks \$1,010
ACCOMMODATION & TRANSFERS			
Accommodation placement fee	\$ 240	\$ 240	\$ 240
HOMESTAY **** - Minimum 4 weeks, unless the course is 1, 2 or 3 weeks long			
	Per week	Extra night	Per week
****Students can enter homestay no earlier than the weekend before their course start date, and must leave the weekend after their course finishes			
Homestay Deluxe	\$ 295	\$ 43	\$ 295
Homestay Family	\$ 260	\$ 38	\$ 260
Homestay Under 18	\$ 310	\$ 45	\$ 310
Homestay Self-cater	\$ 195	\$ 28	\$ 195
Christmas fee - for students staying in homestay over the Christmas holidays	\$ 65	\$ -	\$ 65
Holding fee - required if the student wishes to hold onto their room while they travel	\$ 50	\$ -	\$ 50
STUDENT HOUSES - view our options and download our prices here:			
Brisbane	http://www.langports.com/locations/brisbane/accommodation/		
Gold Coast	http://www.langports.com/locations/gold-coast/accommodation/		
Sydney	http://www.langports.com/locations/sydney/accommodation/		
AIRPORT TRANSFER			
Brisbane to Brisbane	\$ 110	\$ -	\$ -
Gold Coast to Gold Coast	\$ -	\$ 110	\$ -
Brisbane to Gold Coast	\$ -	\$ 165	\$ -
Gold Coast to Brisbane	\$ 195	\$ -	\$ -
Sydney	\$ -	\$ -	\$ 140
Late night arrival surcharge (between 10.00pm and 4.00am)*****	\$ 35	\$ 35	\$ 35
***** if flight details are unknown at time of invoicing, the surcharge can be paid on arrival in school.			
FOR UNDER 18 STUDENTS: Return transfer compulsory for all Under 18 students staying with a Langports Homestay Family. This is calculated at the normal cost of a transfer x 2. If Check-in Assistance for under 18 students is required this can be provided for a set fee of \$50.			
OSHC - Overseas Student Health Cover by Allianz Global Assistance			
Please note that OSHC is required by Australia's immigration Authorities (DIPB) for all student visa applications and must cover the period of the visa (usually 4 weeks longer than the course).			
	Allianz	Single	\$49.00
	Global Assistance	Single	\$49.00
		Duel Family	\$183.00
		Duel Family	\$183.00
		Multi Family	\$375.00
		Multi Family	\$375.00
		Multi Family	\$375.00
		Multi Family	\$375.00

Course	Brisbane (BNE)	Gold Coast (GC)	Sydney (SYD)
UFO ENGLISH * Tuesday if Monday is a public holiday	Every Monday*	Every Monday*	Every Monday*
Week 1 dates (recommended for beginners & students who wish to commence from Week 1 of the curriculum)	4 Jan 14 Mar 23 May 01 Aug (BNE & GC) 02 Aug (SYD) 10 Oct		
CAMBRIDGE FCE closed courses	4 Jan (10w) 14 Mar (12w) Exam 11 Mar Exam 7 Jun	4 Jan (10w) 14 Mar (12w) Exam 11 Mar Exam 7 Jun	4 Jan (10w) 14 Mar (12w) Exam 11 Mar Exam 7 Jun
CAE closed courses	5 Sep (12w) - Exam 29 Nov -	6 Jun (10w) 5 Sep (12w) Exam 18 Aug Exam 29 Nov	6 Jun (10w) 5 Sep (12w) Exam 18 Aug Exam 29 Nov
CPE closed courses	4 Jan (10w) 14 Mar (12w) Exam 12 Mar Exam 4 Jun	4 Jan (10w) 14 Mar (12w) Exam 12 Mar Exam 4 Jun	4 Jan (10w) 14 Mar (12w) Exam 12 Mar Exam 4 Jun
CAMBRIDGE FLEXI * Tuesday if Monday is a public holiday	Every Monday*	Every Monday*	Every Monday*
IELTS 1 - 5 weeks & TOEIC PLUS - 5 weeks	4 Jan 8 Feb 14 Mar 18 Apr 23 May 27 Jun 1 Aug 5 Sep 10 Oct 14 Nov	4 Jan 8 Feb 14 Mar 18 Apr 23 May 27 Jun 1 Aug 5 Sep 10 Oct 14 Nov	4 Jan 8 Feb 14 Mar 18 Apr 23 May 27 Jun 2 Aug 5 Sep 10 Oct 14 Nov
IELTS 2 - 5 weeks	8 Feb 18 Apr 27 Jun 5 Sep 14 Nov	8 Feb 18 Apr 27 Jun 5 Sep 14 Nov	8 Feb 18 Apr 27 Jun 5 Sep 14 Nov
EAP - 12 weeks	21 Mar 27 Jun 26 Sep	21 Mar 27 Jun 26 Sep	21 Mar 27 Jun 26 Sep
BUSINESS ENGLISH PLUS - 10 weeks	27 Jun - Exam 3 Sept	11 Jan 4 Oct Exam 18 Mar Exam 9 Dec	- - Exam 30 Nov -
PUBLIC HOLIDAYS 2016	01 Jan 26 Jan 25 Mar 28 Mar 25 Apr 2 May (BNE & GC) 13 Jun (SYD) 01 Aug (SYD) 10 Aug (BNE) 26 Aug (GC - TBC) 03 Oct		
HOLIDAYS 2016	Langports will be closed for 1 week from 26-Dec-16 to 30-Dec-16 and will re-open on 03-Jan-17.		

Cost of Living

The Australian government recommends you budget around \$1560 per month for living costs. This includes your food, transport, accommodation and other living expenses.

Payment

Payment can be made by Bank Draft or International Telegraphic Bank transfer. Bank account details will be provided on each invoice.

Credit cards can also be processed but incur a 3% surcharge on all transactions. Visa and MasterCard cards accepted.

All fees are in Australian Dollars. Langports reserves the right to change its fees at any time. All fees are inclusive of GST where applicable.

Please Note:

Students holding a student visa, wishing to transfer to Langports from another institution:

Those holding a student visa and wishing to transfer to Langports from another institution will be required to produce a Letter of Release as evidence showing a satisfactory attendance record, a satisfactory academic record and that all fees are paid in full. Once this has been provided, a Confirmation of Enrolment can be provided.

Students wishing to further their studies at another Australian institution:

A Letter of Release will be provided once you have obtained a Letter of Offer from your intended institution. The Letter of Release will relate to your attendance, academic progress and your payment of fees.

How do I Enrol?

To enrol with Langports English Language College follow these 6 easy steps:

1. Choose your course of study and decide when you want to start classes.
2. Refer to the website providing information for Education Services for Overseas Students on <https://internationaleducation.gov.au/regulatory-information/pages/regulatoryinformation.aspx>
3. Read the terms and conditions and complete the Enrolment Form. **Please don't forget to sign it!**
4. Send the Enrolment Form to the Langports agent in your country or send it to:

Langports English Language College
GPO Box 3213 Brisbane
Queensland 4001 Australia
email: info@langports.com
fax: +61 7 3210 0533

5. When we receive your Enrolment Form, we will send you a Letter of Offer, Enrolment Acceptance and an Invoice for payment.
6. Please forward your fees in full and sign the Enrolment Acceptance letter and send it back to us. Langports will then send the appropriate confirmation documents (including the COE if you are applying for a Student Visa). If you are applying for a Student Visa you must show these documents at the Australian Embassy when you apply for your visa. Please check with the Australian Embassy if any special visa conditions apply to your country. **Minimum age for enrolment is 16 years old.**

Thank you for choosing Langports.
CRICOS Provider Code 026 30J

Enrolment Form Please print in English and complete all sections

Brisbane (BNE) Gold Coast (GC) Sydney (SYD)



Personal Details

Family Name: _____ **Given Names:** _____

Date of Birth: Day Month Year **Sex:** Male Female

Nationality: _____ **First Language:** _____

Occupation: _____ **Passport Number:** _____
(students travelling on student visas must provide a passport number or copy)

Address in home country: (Required in case of emergency - please provide these important details)

Telephone: _____ **Email:** _____

Address in Australia: (If known)

Telephone: _____ **Email:** _____

Visa: Student Visitor Working Holiday Other **OSHC Required?** (Student Visa students only) Yes No

Do you suffer any allergies or medical conditions? (Please specify)



Course Details

Which course do you wish to study?

UFO English Full time (25 hrs p/w incl. 1.8hrs optional activities) Part time (16.7 hrs p/w)

IELTS IELTS 1 IELTS 2

Cambridge FCE CAE CPE (Brisbane only) (Exam & Retreat Compulsory)

Cambridge Flexi PET Flexi FCE Flexi CAE Flexi Exam _____

English for Academic Purposes EAP

TOEIC Plus / Business English Plus TOEIC Plus 5 weeks Business English Plus 10 weeks Exam _____

Course 1 start date: Day Month Year **Course length:** Weeks **Campus:** BNE GC SYD

Course 2 start date: Day Month Year **Course length:** Weeks **Campus:** BNE GC SYD

Course 3 start date: Day Month Year **Course length:** Weeks **Campus:** BNE GC SYD

For 26+ weeks of UFO English tuition fees can be paid all in advance or by 2 x 50% instalments. Please tick: 1 invoice 2 invoices



Accommodation

Would you like Langports to arrange accommodation for you? Yes No

Type of Accommodation: Homestay Deluxe Family Self-cater
 Student Accommodation Single Room Twin Room (please note that options are subject to availability)

Date in: _____ **Date out:** _____ **Number of weeks:** _____ **Additional Nights:** _____

Please note that the check in date should be the weekend before the course starts and the check out date should be the weekend after the course finishes.
Minimum of 4 weeks homestay, unless the course is 1, 2 or 3 weeks where students can stay for that period.

Would you like to stay with a family with children? Yes No Don't mind

Do you like pets? Yes No Don't mind **Do you smoke?** Yes No

What are your hobbies/interests?

Do you have any special requests? (e.g. special food, etc.)



Airport Greeting Service

Do you wish to be transferred to and from the airport? Brisbane (BNE) Coolangatta (Gold Coast - OOL) Sydney (SYD)

Arrival Yes No **Return** Yes No

Flight: _____ **Date:** _____ **Time:** _____ **Flight:** _____ **Date:** _____ **Time:** _____

If yes, please ensure that you provide flight details at least 14 days before you are due to arrive or depart.
If you do not have Langports accommodation and require a transfer, please send us the address that you wish to be transferred to at least 14 days before you arrive.



How did you learn of Langports English Language College?

Friend or Past Student Facebook/Social Media Education Agent Website Other

Name of source (including friend's recommendation)



Student's Declaration and Signature

I have read and accept the terms and conditions overleaf and hereby apply to enrol in Langports English Language College.

Signature*: _____ **Date:** Day Month Year

*Parent or Guardian if the student is under the age of 18.

Fees and Charges, Conditions and Courses

Langports reserves the right to change its fees, charges and conditions, cancel or defer courses, and to alter course timetables at any time without notice.

- Students will pay the price for their course at the current market price at the time of enrolment. Any specials offered by Langports at a later date only apply to bookings received during that special. Specials cannot be applied to previous bookings.
- All fees are in Australian Dollars and are inclusive of GST where applicable.
- All transactions by Mastercard or Visa credit cards will incur a surcharge of 3%.

Invoices and Payment

For all non-student visa enrolments an invoice will be issued with a Letter of Offer. Payment in full should be made a minimum of 28 days before commencement of the study program or immediately if less than 28 days to commencement.

For all student visa enrolments of 25 weeks or less, including study programs of 25 weeks or less made up of separate courses (with individual CRICOS course codes), one invoice will be issued with a Letter of Offer and Enrolment Acceptance (EA). The EA should be signed by the student or their legal guardian, if under 18 years of age, and returned with full payment of the invoice. A Confirmation of Enrolment and an eCOE will then be issued for the visa application.

Students studying UFO English on a study program of 26 weeks or more will be issued with two invoices covering the full study program with their Letter of Offer and EA. Each invoice will include the tuition fees cost for each half of the study program. Students have the following choice in regards to payment:

- a) They may, if they wish, pay the full amount of both invoices or
- b) They may, if they wish, pay only the first invoice to receive the eCOE and the second invoice will be due for payment no later than 8 weeks after the commencement of their course.

In both cases the EA must be signed by the student or their legal guardian, if under 18 years of age, and returned with the appropriate payment. A Confirmation of Enrolment and an eCOE will then be issued for the visa application.

The student will not be allowed to continue their study program if the second invoice has not been paid by the due date, ie 8 weeks after the commencement of their course. This may result in their eCOE being shortened and being reported to the Department of Immigration and Border Protection (DIBP) and the Tuition Protection Scheme Director once all appeal processes have been completed.

Refund & Cancellation Policy

Clause 1: In the event of a cancellation, no refund will be made on the enrolment fee or accommodation placement fee.

Clause 2: All notifications of course cancellations and requests for a refund must be made to the Principal in writing. A written response will be provided in writing within 5 working days. Where a refund is granted, this will be paid within 4 weeks of the date of the notice of cancellation to the person or organization who paid the fees in the first place.

Clause 3: A study program at Langports may consist of one or more separate courses. If a study program consists of 26 weeks or more of UFO English, the program will be split into 2 study periods of 50% of the total study program for the purposes of payment, however, student can pay 100% of their tuition fees in advance if they so choose. Requests for refunds due to cancellation will only be considered in the context of the whole study program and not for individual courses or study periods.

Study Cancellation:

- Cancellations received more than 4 weeks before the study program commencement will normally receive a full refund of fees, subject to Clause 1.
- Cancellation received less than 4 weeks before the start of the study program will normally receive a refund of fees less a cancellation charge equal to 4 weeks of the current published tuition fee (or equal to 4 weeks of the tuition fees paid)
- Cancellations received after the study program has commenced will not be eligible for a refund of fees.
- Cancellations as a result of visa rejection by the Australian Immigration authorities will be eligible for a refund of fees, subject to Clause 1 providing that proof of visa rejection has been provided to Langports within 2 weeks of the notice of visa rejection.
- A \$25 administration fee covering bank charges will also apply to any refunds made through international bank transfers.

Accommodation Cancellation:

- Cancellations received more than 4 weeks before course commencement will normally receive a full refund of fees, subject to clause 1.
- Cancellations received less than 4 weeks before course commencement will incur a cancellation charge equal to 2 weeks rent.
- Minimum of 4 weeks homestay, unless the course is 1,2 or 3 weeks. If a student wishes to cancel their homestay within this 4 week period, no refund will be given. To cancel homestay a minimum of 2 weeks notice must be given.
- After studies have commenced, 2 weeks notice must be given or a cancellation charge equal to 2 weeks rent will apply. Any unused accommodation fees will be refunded to the student within 2 weeks of submitting a refund request form.
- If you are asked to leave the homestay for any valid reason, for example due to unacceptable behaviour such as having someone stay over without prior permission, a cancellation payment of two weeks notice will be deducted from any refund due, in lieu of two weeks notice.

Airport Greeting:

No refund will be made if the student fails to notify Langports of their flight details or any change of details less than 48 hours before arrival.

Cancellation of course by Langports:

If Langports cancels a course, for whatever reason, you will be offered a refund of all the tuition fees paid for that course to date. The refund will be paid to you within 2 weeks of the course cancellation. Alternatively you may be offered enrolment in another course at Langports at no extra cost to you. You have the right to choose whether you would prefer the refund of course fees or to accept a place on the alternative course. If you choose the alternative course you will be asked to sign a document to indicate that you accept the placement.

If in the unlikely event that Langports ceases to operate and is unable to provide a full refund, students on student visas will be able to access the Tuition Protection Service (TPS) which offers an on-line placement and refund service for international students affected by such provider closures. Students studying on tourist and working holiday visas are not eligible for the TPS but instead will be able to seek an alternative course, equivalent to the number of weeks of study lost, at no extra cost through the English Australia Tuition Assurance Scheme, of which Langports is a member.

Deferment & Transfer Policy

Students must start their course on the allocated start date unless they provide a minimum of one week's notice in writing to defer. If notice is less than one week Langports will charge one week's tuition fee and the course will not be extended by the time lost. Langports is required to report any student default within 5 working days if a new start date has not been confirmed and a new eCOE

issued for students on a student visa.

Students are not permitted to transfer to another provider in the first 6 months of their principal course. If they are on a package visa they will be able to transfer early, having given two weeks notice to Langports, to their next provider if they have provided evidence of having achieved the required English level to commence their next study program ahead of schedule. In this case unused tuition fees will be refunded accordingly. A valid Letter of Offer from their next provider is required in order for a Letter of Release to be given. If the student is a sponsored student, written permission from their sponsor to transfer early will also be required. If the student is Under 18 then parents' or guardian's written permission will be required. Where a student transfers to another provider under any other circumstances, Langports Refund & Cancellation policy will apply.

Transfer between Langports' campuses

Langports encourages students to pre-book courses at multiple campuses and will offer a \$100 travel voucher to assist with travel costs between campuses (maximum of 2 vouchers for 3 campus bookings). The minimum study period at each campus is 4 weeks. Only one enrolment fee and accommodation placement fee will be charged. If a student cancels the second campus enrolment but extends their stay in the first campus for the same number of weeks, there is no cancellation fee. However, if a student cancels their second campus and leaves Langports early then the Cancellation and refund policy will apply.

If a student has commenced their course and wishes to transfer campuses, they must give 2 weeks' notice in order to transfer. However, students studying a closed course are unable to transfer campuses during the closed course. The following conditions will apply:

- For some transfers, fee differences between the campuses will apply – additional charges if going from Brisbane or Gold Coast to Sydney and a refund will apply if going from Sydney to Brisbane or Gold Coast. If the student enrolled at Langports with a promotion that was only applicable at one campus, then they will need to pay the difference in fees between the promotional rate and the standard rate for that country for the remainder of their enrolment in the new campus. If the student has enrolled under last year's prices but now wants to transfer to another campus then the current year's prices (published or market price) will apply.
- Any accommodation placement fee will be 50% of the normal fee if Langports arranged accommodation is required and there has been no extension of enrolment weeks – minimum 4 weeks.
- If a student completes the transfer paperwork and the transfer is processed, but then the student changes their mind and stays at the original campus a processing fee of \$100 will be charged.
- If a student undertakes a campus transfer but then wishes to return to the original campus without extending their enrolment then they will incur an admin charge of \$100 and an accommodation placement fee will apply if applicable. If the student is extending their enrolment to do this then the admin fee does not apply.
- There must be a minimum of a 4 week enrolment extension in each new campus in order to receive a \$100 travel voucher

Other Conditions of Enrolment

- Students are required to notify Langports of any change of local address, while enrolled in a course, within 7 working days.
- Students under the age of 18 must agree to Langports' welfare arrangements outlined in a separate letter.
- Students are fully responsible for their educational and living expenses while studying at Langports.
- Students who have any school-aged dependants accompanying them will be required to pay full fees at a private or government school in Queensland.
- Information is collected on this form and during your enrolment in order to meet our obligations under the ESOS Act and the National Code 2007, and to ensure student compliance with the conditions of their visas and their obligations under Australian immigration laws generally. The authority to collect this information is contained in the Education Services for Overseas Students Act 2000, the Education Services for Overseas Students Regulations 2001 and the National Code of Practice for Registration Authorities and Providers of Education and Training to Overseas Students 2007. Information collected about you on this form and during your enrolment can be provided, in certain circumstances, to the Australian Government and designated authorities and, if relevant, the Tuition Protection Service Director. In other instances information collected on this form or during your enrolment can be disclosed without your consent where authorised or required by law.
- Students consent to Langports making reasonable enquiries to DIBP regarding their visa and to sharing these details with Government and health insurers for the purpose of ensuring that visa conditions for staying in Australia are maintained.
- Langports has the right to share information about your course and progress with your sponsor, university or college or educational representative, as well as our internship or demipair provider if required.
- Any photos or video footage taken at Langports or by Langports staff of Langports students are the property of Langports and may be used in reproduction of materials for promotional use without consent.
- Langports, and its representatives and staff will not be held liable for any loss, damages, death, illness or injuries to people or property which occurs whilst students are on any activity or excursion organised by Langports. It is the student's sole responsibility to take out insurance against such risks and we recommend that students travelling abroad take out comprehensive travel, accident and medical insurance in their own countries.
- By providing their private email address on this form or the Langports registration form, students accept that they are giving permission to Langports to communicate with them by email on any matters relating to their enrolment at Langports.
- Entry to the following Langports' courses require a pre-requisite level of English; EAP, IELTS1, IELTS2, TOEIC Plus, Business English Plus, Cambridge FCE, CAE and CPE and Cambridge Flexi (PET, FCE & CAE Flexi).
- Students attending the UFO English course will be tested on commencement of the course in order to be placed in a class at the appropriate level.
- Students must complete all class work, assignments, activities and assessments in order to maintain satisfactory academic progress.
- Students are required to maintain a minimum of 80% attendance in order to receive a certificate on graduation and students studying on a student visa can be reported to the Department of Immigration and Border Protection (DIBP) if they fail to maintain this attendance.
- Students are required to abide by the Langports Code of Conduct, available in the Student Information booklet and on the Langports' website. If a student fails to abide by the Langports Code of Conduct including the under 18 requirements, they may be liable for course termination and expulsion, in which case, there will be no refund of tuition fees
- Langports has an internal complaints and appeals process and students can access this through the Student Services Department.
- Additional information about students' rights and responsibilities under the Australian Government ESOS Act 2000 and National Code 2007 is available online at: <https://internationaleducation.gov.au/regulatory-information/pages/regulatoryinformation.aspx>
- This agreement and the availability of complaints and appeals processes, does not remove the right to take further action under Australia's consumer protection laws; neither does it remove a student's right to pursue other legal remedies.